

T4 SOLAR SERVICES

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TERMS & CONDITIONS

1. General

These Terms & Conditions apply to all products and services supplied by TATA Power Solar (T4 Solar Services). By purchasing or using our products, the customer acknowledges and accepts these terms.

2. Pricing & Payments

Prices quoted are exclusive of applicable taxes unless specified. Payments must be made as per agreed terms before delivery/installation. Our standard payment terms are 30% advance along with order and balance 70% at the time of delivery. Late payments may attract penalties as per company policy.

3. Delivery & Installation

Delivery timelines are indicative and may vary due to logistics or external and market factors. Installation should be carried out by authorised personnel only. The customer must ensure the site is ready and suitable for installation.

4. Warranty & Claims

Warranty coverage is provided as per the Warranty Policy for Solar Products. Warranty is valid only if installation, operation, and maintenance guidelines are strictly followed. Any unauthorised repair or modification voids the warranty.

5. Customer Obligations

The customer shall provide safe and adequate access for installation and maintenance. Regular cleaning and maintenance of solar panels is the customer's responsibility unless a service contract is signed. Any government approvals, permissions, or subsidies must be obtained by the customer (unless agreed otherwise).

6. Limitation of Liability

T4 Solar Services is not liable for indirect, incidental, or consequential damages. Liability is limited to repair, replacement, or refund as per the warranty policy.

7. Force Majeure

The company shall not be held responsible for delays or failures caused by events beyond its control, including natural disasters, strikes, or government restrictions.

8. Governing Law & Jurisdiction

These Terms & Conditions shall be governed by the laws of India. Any disputes shall fall under the jurisdiction of courts in New Delhi, India.

Issued by: T4 Solar Services as general guidelines.