

T4 SOLAR SERVICES

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WARRANTY POLICY FOR SOLAR PRODUCTS

General Guidelines and may differ from product to product.

1. Coverage

This warranty applies to all solar products supplied by TATA Power Solar (T4 Solar Services), including solar panels (PV modules), solar inverters, batteries & storage systems, and mounting structures & accessories.

2. Warranty Period

- Solar Panels (PV Modules): Product warranty: 10–12 years; Performance warranty: 25 years (90% at 10 years, 80% at 25 years).
- Inverters: 5–10 years (depending on model).
- Batteries: 3–5 years (depending on type).
- Other Components: 1–2 years.

3. What is Covered

Manufacturing defects, premature failure under normal use, and reduced performance beyond guaranteed limits (for PV modules).

4. What is Not Covered

Damage due to improper installation, natural disasters, unauthorized modifications, normal wear and tear, power surges, fire, or accidents.

5. Claim Process

Customer must provide proof of purchase and product serial number. Claims must be submitted in writing to support@t4solar.in. Inspection may be required before approval.

6. Remedies

Depending on defect, TATA Power Solar may repair, replace, or provide prorated refund based on remaining warranty.

7. Limitation of Liability

TATA Power Solar shall not be liable for indirect or consequential damages beyond remedies stated in this warranty.

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